

Enterprise IM Server Competitive Comparison







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Servers As of : Feb 27, 2012

Sarbanes Oxley / HIPPA Regulatory Compliance	JBuddy Server	eJabberd	WildFire	Other
Message Logging / Archiving	■	□	■	□
Message Encryption SSL / TLS	■	■	■	□
Web Based Message Archive Search	■	□	□	□
Public IM Connectivity				
AOL Instant Messaging (AIM)	■	▲ ^{1,2}	▲ ^{1,2}	□
ICQ Instant Messaging (I Seek You)	■	▲ ^{1,2}	▲ ^{1,2}	□
MSN Messenger	■	▲ ^{1,2}	▲ ^{1,2}	□
Yahoo Messenger	■	▲ ^{1,2}	▲ ^{1,2}	□
Google Talk	■	■	■	□
Public IM Message Archiving	■	▲ ³	▲ ³	□
Enterprise IM Connectivity				
Lotus Sametime	■ ⁴	□	□	□
Microsoft OCS 2007R2	■ ⁴	□	□	□
XMPP / Jabber	■ ⁴	■	■	□
BlackBerry / Wireless PDA via IM E-Mail routing	■	□	□	□
WAP remote routing administration	■	□	□	□

Notes:

1. Client-direct public IM connectivity via third party IM clients.
2. Via third parties.
3. Only for Gateway Plugins (see 2).
4. Both Client side and Server side connectivity support.
5. Available in JBuddy Developer Toolkits. Currently requires JRE 1.3.1+.
6. If one gateway goes down, only the users connected to that gateway are effected.
7. Available for a fee with annual support and maintenance contracts

Enterprise IM Message Archiving	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Enterprise Application Integration (EAI)				
Java Developer APIs Client-Side	<input checked="" type="checkbox"/> ⁵	<input type="checkbox"/>  ²	<input type="checkbox"/>  ²	<input type="checkbox"/>
COM Developer APIs Client-Side	<input checked="" type="checkbox"/> ⁵	<input type="checkbox"/>  ²	<input type="checkbox"/>  ²	<input type="checkbox"/>
.NET Developer APIs Client-Side	<input checked="" type="checkbox"/> ⁵	<input type="checkbox"/>  ²	<input type="checkbox"/>  ²	<input type="checkbox"/>
ColdFusion MX7 Developer APIs Client-Side	<input checked="" type="checkbox"/> ⁵	<input checked="" type="checkbox"/> ^{2,5}	<input checked="" type="checkbox"/> ^{2,5}	<input type="checkbox"/>
Developer Tools Server-Side	<input checked="" type="checkbox"/> ⁵	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
IM Bot Developer Tools	<input checked="" type="checkbox"/> ⁵	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
External Database Support	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Web/Http Presence Service	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Scalability, Robustness				
Non-blocking I/O (more than one socket per thread)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Load balancing	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Fault tolerant	<input checked="" type="checkbox"/> ⁶	<input checked="" type="checkbox"/> ⁶	<input type="checkbox"/>	<input type="checkbox"/>
Distributed (can run on more than one machine as a cluster)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Authentication, Authorization, Discovery				
Authentication / Login (Encrypted SSL / TLS)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
User Privacy Controls (Permit List, Deny List,...)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Buddy Authorization (permission to view presence of another user)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Active Directory and LDAP directory integration	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Add Buddies using Directory Search	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Vendor Maintenance & Support

Installation Support	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Third Party Database Integration	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Annual Software Maintenance	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Annual Software Support	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Collaboration Modes

Web "Live" Help Desk	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Global Announcement Messages	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
File Transfer	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
File Transfer Proxy for NAT traversal	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Multi-user Conferencing	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Whiteboarding	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Audio	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Video	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
